### Protect Yourself Against Rising Repair Costs<sup>+</sup>

	2007	2008	2009
Slide-Out Repair	\$521	\$634	\$756
Generator Replacement	\$3,493	\$3,843	\$4,227
Water Heater Replacement	\$435	\$547	\$674
Refrigerator Replacement	\$2,083	\$2,293	\$2,522
Air Conditioner Repair	\$1,536	\$1,690	\$1,859
Power Converter Replacement	Up to \$2,000		

<sup>+</sup> Estimated average cost of repair.



# SAFEGUARD YOUR INVESTMENT WITH THE BEST PROTECTION AVAILABLE.



Administered by:

## Phoenix American Warranty Company, Inc.

6303 Blue Lagoon Drive Suite 225 Miami, FL 33126

(800) 552-5135

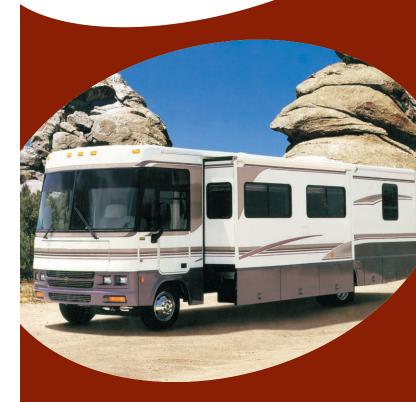
www.phoenixamerican.com

**NOTE:** This is not a contract and the contents of this brochure are limited by its size. The contract is the RVCARE Service Contract agreement and all benefits described are subject to the terms of said contract. **Remanufactured or used parts may be used in certain instances.** 

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9P0086 (06/10)





Carefree Travel with RVCARE
Motorhome Coverage



## Exclusionary RVCARE Coverage\*

ENGINE (Diesel/Turbocharger)
TRANSMISSION (Automatic or Manual)

**DRIVE AXLE (Front/Rear)** 

**AIR CONDITIONING** 

**AUDIO/VISUAL SYSTEM** 

**AUXILIARY POWERPLANT/GENERATOR** 

**AWNING MOTOR** 

**BRAKE SYSTEM** 

**CHASSIS FRAME** 

**ELECTRICAL** 

**ELECTRONICS** 

**FRESH WATER SYSTEM** 

**FUEL DELIVERY** 

**HEATING/COOLING** 

**HEATING SYSTEM** 

L.P. GAS/PROPANE SYSTEM

**POWER STEP COVERAGE** 

**RANGE & OVEN** 

REFRIGERATOR

**SEALS & GASKETS** 

**SLIDE-OUT ROOMS** 

**STEERING** 

SUSPENSION

**WASTE SYSTEM** 

**WATER HEATER** 



#### **RVCARE BENEFITS**

The Deductible does not apply to these Benefits

#### 24-HOUR EMERGENCY ROADSIDE ASSISTANCE

We will cover up to \$100 for any of the following services:

#### **Towing Assistance**

We will provide towing to the nearest repair facility or to any location requested by the covered customer.

#### Flat Tire Assistance

Service consists of the replacement of a flat tire with the vehicle's spare tire.

#### **Essential Fluids or Supplies Delivery**

An emergency supply of fuel, oil, fluid and water will be delivered to any customer in immediate need. (The customer must pay for the cost of the fluids.)

#### **Lockout Assistance**

Assistance will be provided in gaining entry to your vehicle if the keys are lost or locked inside.

#### **Battery Assistance**

Battery assistance (jump-start) will be provided.

#### **RV TECHNICIAN HOTLINE**

Your RVCARE coverage includes your own RV Technician available 24 hours a day, 7 days a week. Certified RV Technicians will be on hand to assist you with issues such as various malfunctioning appliances, slide-outs, air conditioners, transmissions and other issues that require a troubleshooting expert.

#### **CONCIERGE SERVICES**

A Concierge Agent will be available 24/7 to assist you with your travel needs.

#### **FULLY INSURED PROGRAM**

Insured by a member company of the Nationwide® Insurance group rated A+ XV by A.M. Best Company.

\* Refer to the RVCARE Service Contract for complete details concerning non-covered parts, terms, conditions and exclusions.

#### **EXPENSE REIMBURSEMENT PACKAGE**

#### \$600 TRIP INTERRUPTION

If you have a covered breakdown, which is covered by this contract, that requires a repair facility to keep your vehicle overnight and you are more than 100 miles from home, we provide up to \$200 a day for up to 3 days for your restaurant meals and hotel/motel expenses.

#### \$200 ON-SITE REPAIR

In the event of a covered breakdown, we will reimburse you up to \$200 for an on-site service call.

#### RENTAL REIMBURSEMENT

In the event your vehicle is undergoing covered repairs, you will be reimbursed \$50 for every 8 hours up to a maximum of \$350.

#### TOWING SERVICE REIMBURSEMENT

Reimbursement up to \$300 for towing service resulting from the failure of a covered component. A \$500 towing option is available.

#### **RVCARE FEATURES**

#### **DIRECT PAYMENT OF CLAIMS**

If you have your covered repair performed at a licensed repair facility, we will pay the repair facility directly or by credit card and all you pay is the deductible.

#### **COVERAGE MAY BE TRANSFERRED**

Increase the value of your vehicle, if you decide to sell your vehicle you may transfer your coverage to a subsequent owner.

#### **NATIONWIDE COVERAGE**

If you have a covered breakdown anywhere in the United States or in Canada your vehicle will be protected.

#### **FUTURE CONTRACT RENEWAL**

As your RVCARE Service Contract nears expiration, you can purchase another Service Contract. (See Service Contract for details.)

#### **DEDUCTIBLE OPTIONS**

\$100 standard deductible with a \$0, \$200, \$400 and disappearing deductible options.